Sales and Delivery Conditions

1. Purchase of Products.

- (a) Except to the extent otherwise agreed upon in writing, the terms set forth herein shall govern the sale and delivery of the Products described in our offer hereof ("Products") by Huber USA Inc. ("Seller") and purchased by the purchaser named on the reverse side hereof ("Purchaser").
- (b) These conditions apply to all future deliveries until new sales and delivery conditions apply. By placing an order and/or accepting Products or the services delivered by the Seller, the Purchaser accepts our conditions. The Seller does not accept general terms and conditions or purchase conditions of the Purchaser, unless the Seller has expressly accepted such conditions in writing. The Seller's deliveries, services and offers are based exclusively on the following conditions and any terms proposed by Purchaser are hereby rejected.
- (c) All dealings between the parties shall be in writing and no order of Purchaser shall be binding on Seller until approved in writing by Seller.
- (d) Prices of Products are subject to change without notice, and all references in sales brochures, technical data sheets and offers as to size, weight, and other details of the Products are approximate only. No such term shall be binding on Seller unless expressly incorporated in a purchase order which is approved and accepted by Seller in accordance with the terms hereof.
- (e) Except as provided in subsection (e) of this Section 1, a purchase contract hereunder shall become effective upon the mailing of a written or emailed acceptance of Purchaser's order by Seller.
- of If the terms stated in Purchaser's order are not acceptable to Seller, Seller may amend, delete or alter such terms and submit a counter-offer incorporating such amendments, deletions or alterations to Purchaser, it being understood and agreed that such counter-offer shall be deemed accepted by Purchaser and shall become binding on the parties if and in case Seller does not receive notice to the contrary from Purchaser within five (5) days after Seller has sent such counter-offer to Purchaser.

(g) Purchaser acknowledges that Seller's acceptance of any purchase order is dependent on Seller's prior approval of Purchaser's credit. Purchaser agrees that Seller may demand assurances of Purchaser's ability to pay by requesting such trade or banking references or such other information as deemed adequate by Seller.

2. Offer and Offer Documents

- (a) Quotations and offers are generally non-binding and valid for a maximum period of 90 days from the date of issue. Offers are subject to prior sale.
- (b) Any documents included in the offer, like illustrations, drawings, weight and dimensional information as well as information about the subject of delivery and service (e.g. in catalogues, product information, electronic media or labels) are based on the Seller's general experience and knowledge and are solely approximate values or knowledge of the Purchaser. Neither the product information nor expressly agreed product specifications/intended purposes exempt the Purchaser from testing and/or reviewing the technical and legal suitability for the intended purpose of the Products. Updated versions of all information materials (e.g. catalogues and certificates) are available at www.huber-usa.com.

B. <u>Delivery</u>.

- (a) Unless expressly agreed upon in writing to the contrary, the terms of delivery are F.O.B. Seller's loading dock. Seller will use commercially reasonable efforts to make the Products available for pick-up and delivery by Purchaser within a reasonable time after acceptance of an order from Purchaser.
- (b) Delivery times are estimates only, even if this is not expressly stated. Seller will use commonly reasonable efforts to make deliveries and services during the calendar week confirmed in writing by Seller but in no case before an agreement on all performance details has been made. Every partial delivery is deemed an independent order.

Delivery times generally start after the written acceptance of the order by Seller and in particular the engineering specifications of the Purchaser, including the availability of any data, drawings, test samples in the required quantity and final quality, to be provided by Purchaser free of charge and freight prepaid to the Seller's operating site.

- co Purchaser bears the risk of loss or destruction of 5. the Products upon and after the first to occur of (i) pick-up or acceptance of the Products by Purchaser or its common carrier at Seller's place of business, or (ii) the dive (5) day after written notification from Seller that the Products are ready for pick-up at Seller's place of w business. In case Purchaser requests a delay in delivery, she Purchaser assumes all risk of loss, damage and/or pedestruction of the Products from the date the Products are if ready to be delivered.
- (d) Purchaser agrees that it will pick up or cause a common carrier to pick up the Products at Seller's place of business within three (3) days after written notification from Seller that such Products are ready for pick-up. If Purchaser or its common carrier does not pick up or accept the Products within five (5) days after written notification from Seller that the Products are ready for pick-up or if Seller is required to store the Products due to any delay caused by Purchaser, Purchaser shall reimburse Seller for reasonable storage charges.
- (e) Seller reserves the right to make the Products available for pick-up and delivery in installments provided that such installment shall not be less than one product unit, unless otherwise expressly stipulated to the contrary in a written document signed by Seller. Delay in delivery of any installment shall not relieve Purchaser of its obligation to accept remaining deliveries.
- (f) If Purchaser should request any modification of the order after Seller's acceptance, Seller shall have the right to extend the delivery time period as reasonably needed to complete Purchaser's change order.

4. Force Majeure.

Notwithstanding anything to the contrary, Seller shall not be liable for any delay or failure to perform hereunder when such failure or delay is, directly or indirectly, caused by, or in any manner arises from fire, floods, accidents, civil unrest, acts of God, war, terrorism, governmental interference or embargoes, strikes, labor difficulties, shortage of labor, fuel, power, materials, or supplies, breakage of machinery or apparatus, transportation delays, or any other cause or causes (whether or not similar in nature to any of those hereinbefore specified) beyond its control.

Warranties and Claims.

Seller warrants that the Products will, when delivered, substantially conform to the respective written Product description furnished to Purchaser, and all Products to be free from defects in material and workmanship within a three (3) year period* from the date of shipment (invoice / ExWorks Huber USA) and will perform in accordance with the operating instructions if properly installed, used and serviced. Should a Product(s) become defective within such period, Purchaser at its cost shall submit its claim and the defective Product to Seller and the invoice stating the defects and the circumstances under which the defect occurred in which case Seller will examine, and upon establishing Purchaser's validity of claim, at its sole discretion (1) repair the Product(s), (2) exchange the Product(s), or (3) refund the purchase price, which shall fully satisfy and discharge any and all warranty claims. It is understood, that warranty related inquiries should be addressed to the following address: Huber USA Inc. 1101 Nowell Rd Suite 110, Raleigh, NC 27607, USA. This warranty extends only to Product(s) used as specified and does not extend to any product(s) (i) which has been used or operated inconsistent with its intended use, (ii) has not been properly serviced by a qualified licensed technician experienced in the installation of the Product(s), (iii) which was modified or repaired by anyone other than Seller personnel or authorized service representative, (iv) damaged because of misuse, neglect or improper installation or service. No warranty of fitness for a particular purpose is made. In addition, the foregoing warranty shall not apply to any components not manufactured by Seller. * four (4) year warranty period on Open Bath and

Circulator units.

Seller does not have a duty to provide replacement or

spare parts in connection with the exchange of the Product or repair as mentioned herein to Purchaser unless expressly agree upon with Purchaser in a separate agreement.

Purchaser shall be deemed in default if Purchaser fails to accept the repaired Product's within sixty days of the receipt of the invoice from Seller for such repairs. If Seller fails to accept the Products as provided for herein he shall be deemed in default according to section 9 hereof and Seller may exercise its rights as provided for in section 9 hereof.

THE WARRANTIES SET FORTH HEREINABOVE ARE IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. THE SALE IS MADE ON THE EXPRESS UNDERSTANDING THAT THERE IS NO IMPLIED WARRANTY THAT THE PRODUCTS SHALL BE FIT FOR ANY PARTICULAR PURPOSE. THE PURCHASER ACKNOWLEDGES THAT PURCHASER IS NOT RELYING ON SELLER'S SKILLS OR JUDGMENT TO SELECT OR FURNISH PRODUCTS SUITABLE FOR ANY PARTICULAR PURPOSE OR JOB OR TO DETERMINE FEASIBILITY OF THE PRODUCTS FOR ANY PARTICULAR PURPOSE. THE PURCHASER **ACKNOWLEDGES THAT THERE ARE** NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION HEREIN. IN NO EVENT SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, AND DAMAGES ARISING OUT OF THE PURCHASE, UNLOADING, HANDLING, AND USE OF ANY PRODUCTS, ALL OF WHICH ARE WAIVED BY PURCHASER AND IN ANY EVENT, DAMAGES HEREUNDER SHALL BE LIMITED TO A MAXIMUM OF THE PURCHASE PRICE. THIS WARRANTY GIVES THE CONSUMER SPECIFIC LEGAL RIGHTS AND THE CONSUMER MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM 8. STATE TO STATE.

6. <u>Custom Designed Products</u>. If any shall be manufactured and/or sold, or any service performed, by Seller pursuant to specifications or requirements of Purchaser ("Custom Designed Products"), unless specifically agreed in writing to the contrary, (a) the Purchaser agrees to defend, protect and save harmless Seller against all suits at law or in equity and from all damages, claims, and demands including attorneys' fees and costs, for actual or alleged infringement of any United States or foreign patent, copyright, trademark, or any other intellectual property; and (b) the Purchaser agrees to indemnify and hold harmless Seller from and against all damages, claims, suits, actions, and demands including attorney's fees and costs which may be brought against Seller because of alleged or actual unfitness of such Custom Designed Products in their later application or use.

The Purchaser shall inspect and accept or reject acceptance of the Products immediately upon the arrival and shall, within two (2) days after the arrival, give written notice to Seller of any claim that the Product(s) do not conform with the terms of the order. If the Purchaser shall fail to give such notice, the Product(s) shall be deemed to have been accepted and the Purchaser shall pay for the Products in accordance with the terms

of the order. The purchaser expressly waives any rights the Purchaser may have to revoke acceptance after such two (2) day period.

7. Prices.

- (a) All prices quoted by Seller are in U.S. funds and shall be on a net basis F.O.B. Seller's loading dock. If discounts are granted on list prices, such discounts shall apply to the respective delivery only and are not binding for all standard Products or subsequent orders.
- (b) All prices quoted by Seller are subject to adjustment due to Purchaser's change orders, if any.
- (c) Unless otherwise expressly agreed upon in writing, the price quoted excludes the cost of packaging and the cost of special containers, packaging, crating, palletizing, applicable taxes and duties, shipping, insurance or other incidental expenditures of Seller.

B. Payment.

- (a) If no other payment condition are set forth in writing in our offer, payment is due within thirty (30) days from the invoice date with no discount. Repair and spare parts deliveries, as well as services subject to a fee, which are immediately payable net, are excluded from the aforementioned provision. Payment shall be made free of charge to Seller's office.
- (b) Purchaser shall not withhold or reduce payments on account of complaints, claims, or counterclaims not acknowledged and accepted by Seller.
- (c) A payment shall be deemed made when the payment of invoice amount has been received by Seller and credited to Seller's bank account.
- (d) Significant deteriorations of Purchaser's financial situation after acceptance of Seller's order confirmation that are made known to Seller and that affect the creditworthiness of the Purchaser herein result in all payments becoming due immediately. They entitle Seller to make pending deliveries only upon prepayment or request provision of a security and to withdraw from the agreement after a suitable extension of time to provide the guarantee or demand payment of damages due to non-fulfillment.

- (e) The Seller reserves the right to make deliveries against advance payment or cash on delivery only if Purchaser is a new customer.
- (f) The Seller reserves the right to send invoices electronically to an email address to be specified by the Purchaser. The email shall be deemed as served on the transmission date. The Purchaser shall be responsible for the proper processing of the invoice. The Purchaser shall be responsible for any delayed processing of invoices by the Purchaser.
- (g) All down payments shall be deemed non-refundable by Seller. All canceled orders initiated by Purchaser are subject to a 60% cancellation fee or forfeit of funds paid, whichever is higher.

9. Default.

- (a) Purchaser shall be in default (hereinafter "Default") under this Agreement and Seller may terminate this Agreement and exercise all other remedies in law or in equity if Purchaser: (i) fails to make payment hereunder to Seller when due; or (ii) breaches any other term, provision or condition contained in this Agreement; or (iii) is declared to be in default under any other agreement between Purchaser and Seller, and if in any of the foregoing cases set out in (i), (ii) or (iii), Purchaser fails to cure any said breach or default within ten (10) days following written notice thereof from Seller.
- (b) Upon the occurrence of a Default, Seller may elect to exercise any one or more of the following options:
 - i. Seller may hold the Products until such time as Purchaser has paid the respective purchase price and any expenses (including finance charges, returned check fees and interest determined at a rate equal to the lower of eighteen percent (18%) per annum or the maximum rate permitted by applicable law incurred by Seller as a consequence of such default
 - ii. Seller may sell the Products to a third party and require Purchaser to reimburse Seller for any losses, or expenses associated therewith.
 - iii. Seller may require payment in cash prior to delivery of any Products hereunder.

- iv. Seller may withhold any Products not delivered to Purchaser at the time of the default.
 - v. Seller may terminate this Agreement.
- vi. Seller may exercise all other rights hereunder and may seek all other remedies available to it in law or in equity.
- (c) Purchaser agrees that, in the event any legal action should be deemed necessary by Seller to recover any sums due hereunder or under any promissory note, trade acceptance, or invoice, or, if applicable, to recover possession of the Products, as defined hereinabove, or any proceeds from the sales thereof, there shall be added to the sums due from Purchaser to Seller the costs of collection, including reasonable attorney's fees.
- (d) When reasonable grounds for insecurity arise with respect to Purchaser's performance, Seller may in writing demand assurance of due performance and until it receives such assurance may suspend any performance for which it has not already received payment.
- (e) Payment default may result in cancellation of warranty benefits.
- 10. <u>Protection of Trade Secrets and Confidential Information</u>.

The parties hereto agree that

- (a) Except as provided for in subsection (b) of this Section, Purchaser shall not disclose any Trade Secrets or Confidential Information of the other party to any individual or entity not a party to this Agreement.
- (b) Purchaser may make available Trade Secrets or Confidential Information to its qualified employees, as defined hereinafter, to the extent that such information must be disclosed to such qualified employees to apply the Trade Secrets or Confidential Information to its intended use. A "qualified employee" shall mean any individual employed by or affiliated with Purchaser who is bound by a valid and fully enforceable confidentiality agreement which contains confidentiality obligations substantially similar to the confidentiality obligations stated herein, prior to disclosure of the Trade Secrets and Confidential Information to such employee.

- (c) For purposes of this Agreement the following terms shall have the meanings set forth below:
 - i. The term "Trade Secrets" shall mean and include any and all designs, plans, processes, tools, mechanisms, programs or compounds known to only Seller, or to those of its clients and employees to whom they must be confided in order to be applied to the uses intended, some or all of which may arise to the level of being patentable or subject to copyrights, all as further defined under the laws of the State of Georgia.
 - ii. The term "Confidential Information" shall mean and include information not rising to the level of Trade Secret and not generally known to or by a business in competition with the Seller or otherwise publicly disseminated by the protected party hereto, the disclosure of which may be beneficial to a competing business or detrimental to Seller.

11. Arbitration.

Any controversy or claim arising out of or relating to this Agreement, or the breach hereof, shall be submitted to and be finally resolved by arbitration, to be conducted by the American Arbitration Association ("AAA"), with such arbitration to be held in Atlanta, Georgia in construed, interpreted and enforced under the laws of accordance with the AAA's Commercial Arbitration Rules then in effect. Each party hereby irrevocably agrees that service of process, summons, notices, as other communications related to the arbitration procedures shall be deemed served and accepted by the other party five (5) working days after having been mailed by first class registered mail, return receipt requested, postage prepaid, to the other party, or if actually received by the other party. The arbitration shall be conducted by one arbitrator, as selected by the AAA. Any award or decision rendered in such arbitration shall be final and binding on both parties, and judgment may be entered thereon in any court of competent jurisdiction if necessary. Except as may be provided to the contrary herein, each party hereto shall pay any and all expenses incurred by such party in connection with such arbitration proceeding, unless otherwise determined by the arbitrator.

Miscellaneous.

(a) Purchaser may not assign this contract without the express prior written consent of Seller.

- (b) Except as otherwise expressly provided in Section1(e) hereof or in a written document, signed by Seller and Purchaser, this document, the offer and attachments and exhibits thereto constitute the entire agreement between Seller and Purchaser with respect to the subject matter herein contained and all prior agreements and communications between Seller and Purchaser, whether oral or written, are superseded by this Agreement.
- modification. limitation. (c) **No** waiver discharge of this Agreement or of any of its terms shall bind Seller unless in writing and signed by a duly authorized employee of Seller. The failure of Seller to insist, in one or more instances, on performance by Purchaser in strict compliance with the terms and conditions hereof shall not be deemed a waiver or relinquishment of any right granted hereunder with respect to any succeeding breach of the same or other provision hereof.
- (d) All notices required hereunder shall be in writing and sent by first class mail or by telefax or Email with written confirmation to such addresses as stated on the reverse side hereof.
- (e) This Agreement shall be governed by, and the State of North Carolina without giving effect to the conflict of laws principles.
- (f) In connection with any litigation, including appellate proceedings, arising out of or pertaining to any of the contractual relationships between Seller and Purchaser or the breach thereof, as contemplated herein, all costs and expenses, including reasonable attorney's fees, shall be borne by the losing party or, as the case may be, shall be prorated to properly reflect any partial losing or prevailing of the parties to such litigation.
- (g) In case any conditions of this Agreement should be or become unenforceable under applicable law, the remaining provisions, stipulations and conditions of this Agreement shall not be affected thereby.

CONFIRMATION OF OFFER

Offer	r No
Seller: Huber USA Inc.	
Purchaser hereby orders the Pro	oducts, which are described in our offer (see above) in detail. The price and the our offer (see above). The Purchaser agrees to the condition in our offer (see
Purchaser:	
By: Purchaser's Signature	
Date:	

THIS ORDER OF PURCHASER IS SUBJECT TO AND GOVERNED BY THE TERMS AND CONDITIONS WHICH CAN BE ACCESSED AT www.huber-usa.com PURCHASER ACKNOWLEDGES THAT HE HAS READ THIS AGREEMENT, UNDERSTANDS IT, AND AGREES TO BE BOUND BY ITS TERMS AND FURTHER AGREES THAT IT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES, WHICH SUPERSEDES ALL PROPOSALS, ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN.